



# ULTRAQuest

## Region 10 Educational Service Center Dallas, Texas

### About Region 10

- ◆ 500,000 students
- ◆ 40,000 educators
- ◆ 81 school districts
- ◆ 900 campuses
- ◆ 2,000 users

### DB2 Data

- ◆ Over 200 tables

### Student Data

- ◆ 2 main tables
- ◆ 380,000 rows
- ◆ 2.9 million rows

### Business/Finance

- ◆ 4 main tables
- ◆ 351,000 rows
- ◆ 16 million rows
- ◆ 1.7 million rows
- ◆ 158,000 rows

### Payroll VSAM Data

- ◆ 160,000 records

**“With minimal training, we gave our users the ability to get the data they need when they need it.”**

**Roger Farmer,  
Region 10**

The Region 10 Educational Service Center in Dallas, Texas, is responsible for mainframe processing conducted by school districts in the greater Dallas area. Region 10 maintains all student records, from demographics and grades, to scheduling and discipline. All of the school districts' financial data, payroll records, teacher certifications and attendance reports are stored and managed by Region 10. The user base consists of school administrators and assistants from every skill level.

Prior to UltraQuest, Region 10 used a product with a basic 3270 character-based system that was complicated and unwieldy. A single administrator at the Service Center was responsible for designing every report run by any of the districts. This administrator accounted for almost 100% of the knowledge base in the Region 10 system.

#### Products Used:

- UltraQuest Reporter
- UltraQuest Library

Now, with UltraQuest, there are currently 2,000 users running reports (soon expected to surpass 12,000 per month), and advanced users who can design and build complex reports with ease. This change greatly reduced the strain on Region 10's resources in terms of technical support and troubleshooting problems in the field. The simplicity of the UltraQuest Report Wizard is primarily responsible for this dramatic change. The intuitive step-by-step GUI of UltraQuest simplifies building, formatting and distributing ad hoc and pre-published reports.

Special Project Manager Roger Farmer notes the greatest impact made by UltraQuest is that “with minimal training, we gave our users the ability to get the data they need when they need it.” Farmer reports his clients are “extremely happy” with the product, and that he and his staff are impressed with the significant savings in time, money, and employee resources they have experienced since implementing UltraQuest.

To obtain more information, please contact **Select Business Solutions** at 888-472-7347 or at [www.selectbs.com](http://www.selectbs.com).

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